



Accident and Incident Investigation



Two - Three days training



In person



Aligned to company
competence standards

Pre-requisites

- New and existing managers
- Experience in the railway industry

Recommended for

This training is for those who undertake the role of investigating incidents/accidents within the Railway Industry, such as:

- Driver Managers
- Conductor Managers
- Station Managers
- Control Managers

Overview

Learners will develop an understanding of how and why adverse events occur, learn how to gather and secure relevant evidence effectively and ethically, and gain the skills to produce precise, accurate, and objective investigation reports.

Course outcomes

There is no formal qualification associated with the Accident and Incident Investigation Course.

Accidents and incidents are critical events that require thorough investigation to ensure safety improvements and organisational learning

This two-day course is specifically designed for managers working within the railway industry who investigate operational incidents and accidents

What is it:

The Accident and Incident Investigations Course is aimed at giving new investigators the underpinning knowledge required to carry out investigations of accidents and incidents.

It is beneficial for those new to the role, as well as experienced individuals seeking a knowledge refresh.

What you can expect:

During the training, candidates will receive:

- **Two-Three Days Training:** Designed exclusively for the rail industry. All material in the course is written and presented in line with the RSSB investigation standards. Day three systems training as required.
- **Gamification:** Learning is underpinned through the Incident Cause Kit game.
- **Ongoing Support**
- **Certification:** Successful candidates receive an AssessTech certificate on completion.

Learning outcomes:

1. Understand how adverse events occur
2. Conduct interviews
3. Create a fact-based timeline
4. Identify immediate and underlying causes
5. Make recommendations linked to the job or organisational cause

Core Training Content

- Examining the terminology related to adverse event investigation
- Understanding how events occur
- Gathering and securing evidence
- Establishing immediate and underlying causes
- The Investigative process
- Interview process, skills and techniques
- Plotting timelines and acci'maps
- Report writing
- Investigation self-verification
- Recommendations and actions
- Reference to both industry and company standards

Book your course:

Email: bookings@assesstech.com
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